Academic Course Description

BHARATH UNIVERSITY

Faculty of Engineering and Technology
Department of Electronics and Communication Engineering

BBA001- PRINCIPLES OF MANAGEMENT AND ORGANIZATIONAL BEHAVIOUR

Fifth Semester, 2015-16 (odd Semester)

Course (catalog) description

Familiarize the students with the fundamental concepts of Management and to highlight the approaches in organization behavior

Compulsory/Elective course: Elective for ECE students

Credit hours : 4 credits

Course Coordinator : Mr.R.Mohanraj, Asst. Professor, Department of ECE

Instructor(s) : Mr.Srinivasan, Asst. Professor, Department of ECE

| Name of the instructor | Class handling | Office location | Office phone | Email (domain: @bharathuniv.ac.in) | Consultation |
|------------------------|-------------------|-----------------|-----------------|--|-----------------|
| Mr.R.Mohanraj | Third year ECE | SA006 | | mohanraj.ece@ bharathuniv.ac.in | 9.00 - 9.50 AM |
| Mr.Srinivasan | Third year ECE | SA006 | | Srinivasan.etc@ bharathuniv.ac.in | 12.45 - 1.15 PM |

Relationship to other courses

Pre-requisites : Management

By understanding about various quality terms, it will be helpful for the student to

Assumed knowledge : maintain quality in his/her organization

Following courses : Nil

Syllabus Contents

UNIT 1 Nature of management

9 Hours

Definition – theory and practice – effective management – Management : Science of Art – Management in India. Development of Management thoughts – Taylor's – Henry Fayol – Hawthrone experiment – Barnard & Social system – Herbert Simon – Peter Drucker – Various approaches – Management thoughts.

UNIT 2 Management process

9 Hours

Co-ordination – Functions of management – Managers and environment – External and internal Business Ethics – Planning – Fundamentals – Definitions & Features – Steps in planning – types of planning – Objectives – Concepts and features – Hierarchy of objectives – role – Process of MBO – Policy & Strategy – Decision making process – Individual Vs Group Decisions.

UNIT 3 Organization Structure

9 Hours

Organizing – Theory & Approach –Authority & Responsibility – Delegation – Centralization & Decentralization – Line & Staff Relationship – Staffing – Fundamentals – System approach – Manpower Planning – Recruitment & Selection – Training and development – Performance appraisal – Direction – Fundamentals Motivation – Theories of Motivation-Maslow's Hersberg's MaClelland's theory X,Y & Z leadership – Theories and Styles – Communication – Type – Controlling – System and Process.

UNIT 4 Organizational Behaviour

9 Hours

Definition – Organization – Managerial Role and Functions – Organizational Approaches, Individual behaviour – Causes – Environmental effect – Behaviour and performance, perception – Organizational implications, Personality – Contributing factors – Dimension, Motivation – Need Theories – Process Theories – Job satisfaction, Learning and Behaviour – Learning Curves, Work Design and Approaches

UNIT 5 Group Behaviour

9 Hours

Groups – Contributing factors – Group Norms, types – Causes – Intergroup relations – Conflict and Resolution – Change Process – Resistance to change.

TOTAL 45 HOURS

Text book(s) and/or required materials

TEXT BOOKS

- 1. Herald Knootz and Heinz weihrich, 'Essentials of Management', McGraw Hill publishing Company, Singapore International Edition, 2004.
- 2. Ties AF, Stoner and R. Edward Freeman, "Management" Prentice Hall of India Pvt. Ltd., New Delhi -110011, 1995.

REFERENCES

R1 Joseph I. Massie 'Essentials of Management', Prentice Hall of India Pvt. Ltd., New Delhi -110011, 2004.

R2 L.M. Prasad "Principles and Practice of Management", Sultan Chand & Sons.2001

R3 Uma Sekaran, "Organizational Behaviour", Tata McGraw Hill, 2007.

Computer usage: Nil

Professional component

General-0%Basic Sciences-0%Engineering sciences & Technical arts-0%Professional subject-100%

Broad area: | Management

Test Schedule

| S. No. | Test | Tentative Date | Portions | Duration |
|--------|---------------------------|--------------------------------|----------------------|-----------|
| 1 | Cycle Test-1 | August 1 st week | Session 1 to 14 | 2 Periods |
| 2 | Cycle Test-2 | September 2 nd week | Session 15 to 28 | 2 Periods |
| 3 | Model Test | October 2 nd week | Session 1 to 45 | 3 Hrs |
| 4 | University Examination | ТВА | All sessions / Units | 3 Hrs. |

Mapping of Instructional Objectives with Program Outcome

| | Familiarize the students with the fundamental concepts of Management and to highlight the approaches in organization behavior | | Correlates to program outcome | | |
|----|---|-----|-------------------------------|---|--|
| | | Н | M | L | |
| 1. | Understanding the concepts of Management | а | f,I,j | g | |
| 2. | Knowledge on Management Functions | С | a,e,d | i | |
| 3. | Understanding the Organization Theory & Approach | d | а | h | |
| 4. | Knowledge on the Concepts of Motivation | e,j | a,e,g | i | |
| 5. | Clear insight on the factors contributing to discipline | a | i | b | |
| 6. | In-depth Understanding about the concepts of Group Behavior | f | | | |

H: high correlation, M: medium correlation, L: low correlation

Draft Lecture Schedule

| Session | Topics | Problem Solving (Yes/No) | Text / Chapter |
|----------|--|--------------------------------|-------------------|
| 1. | Definition – theory and practice | No | |
| 2. | Effective management | No | |
| 3. | Management : Science of Art – Management in India | No | |
| 4. | Development of Management thoughts | No | |
| 5. | Taylor's – Henry Fayol – Hawthrone experiment | No | |
| 6. | Barnard & Social system | No | [T2] chapter - 5, |
| 7. | Herbert Simon | No | [R1] chapter -3 |
| 8. | Peter Drucker – Various approaches | No | [iti] shaptor o |
| 9. | Management thoughts | No | |
| 10. | Co-ordination – Functions of management | No | |
| 11. | Managers and environment – External and internal Business Ethics | No | |
| 12. | Planning – Fundamentals | No | |
| 13. | Definitions & Features | No | |
| 14. | Steps in planning – types of planning – Objectives | No | |
| 15. | Concepts and features – Hierarchy of objectives | No | [T2] chapter – 6 |
| 16. | Role – Process of MBO | No | [12] chapter – 0 |
| 17. | Policy & Strategy | No | |
| 18. | Decision making process – Individual Vs Group Decisions | No | |
| UNIT 3 C | Organization Structure | | |
| 19. | Organizing – Theory & Approach | No | |
| 20. | Authority & Responsibility – Delegation | No | |
| 21. | Centralization & Decentralization – Line & Staff Relationship | No | [T2] chapter – 6, |
| 22. | Staffing – Fundamentals – System approach | No | [R1] chapter - 8 |
| 23. | Manpower Planning – Recruitment & Selection | No | |
| 24. | Training and development – Performance appraisal | No | |

| 25. | Direction – Fundamentals Motivation – Theories of Motivation | No | |
|---------|---|----|------------------------------------|
| | Maslow's Hersberg's MaClelland's theory X,Y & Z leadership – Theories and | No | |
| 26. | Styles | | |
| 27. | Communication – Type – Controlling – System and Process. | No | |
| NIT 4 O | rganizational Behaviour | | |
| 28. | Definition – Organization | No | |
| 29. | Managerial Role and Functions – Organizational Approaches | No | 1 |
| 30. | Individual behaviour – Causes – Environmental effect | No | |
| 31. | Behaviour and performance | No | |
| 32. | perception – Organizational implications | No | [T2] chapter– 4, [R1] chapter–2 |
| 33. | Personality – Contributing factors – Dimension | No | [K1] chapter=2 |
| 34. | Motivation – Need Theories – Process Theories | No | 1 |
| 35. | Job satisfaction, Learning and Behaviour – Learning Curves | No | 1 |
| 36. | Work Design and Approaches. | No | |
| NIT 5 G | roup Behaviour | | |
| 37. | Groups | No | |
| 38. | Group Norms | No | |
| 39. | types – Causes | No | |
| 40. | Intergroup relations | No | |
| 41. | Conflict | No | [T2] chapter- 5,6 |
| 42. | Resolution | No | [R1] chapter-7 |
| 43. | Change Process | No | |
| 44. | Contributing factors | No | |
| 45. | Resistance to change | No | |

Teaching Strategies

The teaching in this course aims at establishing a good fundamental understanding of the areas covered using:

- Formal face-to-face lectures
- Tutorials, which allow for exercises in problem solving and allow time for students to resolve problems in understanding of lecture material.
- Small periodic quizzes, to enable you to assess your understanding of the concepts.

Evaluation Strategies

| Cycle Test – I | - | 10% |
|-----------------|---|-----|
| Cycle Test – II | - | 10% |
| Model Test | - | 25% |
| Attendance | - | 5% |
| Final exam | - | 50% |

Prepared by: Mr.Mohanraj, Assistant Professor, Department of ECE

Dated:

Addendum

ABET Outcomes expected of graduates of B. Tech / ECE / program by the time that they graduate:

- (a) an ability to apply knowledge of mathematics, science, and engineering
- (b) an ability to design and conduct experiments, as well as to analyze and interpret data
- (c) an ability to design a system, component, or process to meet desired needs within realistic constraints such as economic, environmental, social, political, ethical, health and safety, manufacturability, and sustainability
- (d) an ability to function on multidisciplinary teams
- (e) an ability to identify, formulate, and solve engineering problems
- (f) an understanding of professional and ethical responsibility
- (g) an ability to communicate effectively
- (h) the broad education necessary to understand the impact of engineering solutions in a global, economic, environmental, and societal context
- (i) a recognition of the need for, and an ability to engage in life-long learning
- (j) a knowledge of contemporary issues
- (k) an ability to use the techniques, skills, and modern engineering tools necessary for engineering practice.

Program Educational Objectives

- **PEO1:** Graduates will perform as a successful professional engineer in related fields of Electronics and Communication Engineering.
- **PEO2:** Graduates will pursue higher education and/or engage themselves in continuous professional development to meet global standards.
- **PEO3:** Graduates will work as a team in diverse fields and gradually move into leadership positions.
- **PEO4:** Graduates will understand current professional issues, apply latest technologies and come out with innovative solutions for the betterment of the nation and society.

| Course Teacher | Signature | | | |
|----------------|-----------|--|--|--|
| Mr.MOHANRAJ | | | | |
| Mr.SRINIVASAN | | | | |

| Course Coordinator | Academic Coordina | itor | Professor In | Professor In-Charge HODA | |
|--------------------|-------------------|------|--------------|--------------------------|---------------------|
| (Mr.R.Mohanraj) | (|) | (Dr. |) | (Dr.M.Sundararajan) |